

Root Cause Analysis Training

M024w

3 external CPD points

Introduction

Understanding how and why patient safety incidents occur goes half way to making simple changes to working practices that will help prevent them from occurring in the first place. Understanding how to investigate those incidents that do occur helps to identify where systems are weak and how they can be strengthened to safeguard patients and staff in the future. This session aims to develop that understanding through real life situations that we experience on a daily basis, and then provide a "basket" of investigation techniques, from the quick and easy through to the more complex, that can be tried and tested in a safe environment. Once learnt these techniques can be used in a wide variety of situations.

Course structure

- ½ day workshop

What do I gain?

- The time and space in which to work with other colleagues in understanding and exploring many of the issues around this complex subject.
- The opportunity to develop and practise key skills with the support of colleagues and valuable input from an experienced facilitator.
- Allows access to an experienced facilitator who can guide and explain in clear detail how you deal with unexpected situations.
- A valuable contribution towards your ongoing learning as the course delivers three external CPD points.

Workshop objectives

- To understand how and why incidents occur
- To understand when incidents require investigation
- To explore a range of investigation techniques
- To apply investigation techniques to set case studies
- To understand techniques for developing solutions

To book or enquire about this programme please contact us

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