

“Candour is defined in Robert Francis’ report as: “The volunteering of all relevant information to persons who have or may have been harmed by the provision of services, whether or not the information has been requested and whether or not a complaint or a report about that provision has been made”

Duty of Candour

M027w

3 external CPD points

Aimed at clinical staff

Introduction

In the wake of the Francis enquiry a range of recommendations were made which included the development and implementation of the Duty of Candour. This interactive half day workshop will provide delegates with a solid understanding of both the background and elements of the Duty of Candour. Time will be given for the practice of case study scenarios in small groups, with guidance and feedback from an experienced facilitator, as well as advice on how to communicate effectively in difficult situations

Course structure

- ½ day workshop

What do I gain?

- The time and space in which to work with other doctors in understanding and exploring many of the issues around this complex subject
- The opportunity to develop and practise key skills with the support of colleagues and useful input from an experienced facilitator
- A valuable contribution towards your ongoing learning as the course delivers three external CPD points

Workshop objectives

- Understand the background and legal requirements of the Duty of Candour
- Understand the elements of the Duty of Candour
- Understand our responsibilities when patient harm occurs
- Recap on communication skills
- Rehearse case study scenarios in a safe environment