



## Patient Safety and Learning from Incidents

M026w

**6** external CPD points

### Introduction

This interactive learning session details the key messages of **The NHS Patient Safety Strategy, 'Safer culture, safer systems, safer patients'** which was published in July 2019. It supports participants in further development of the patient safety vision within their team and organisation by building on the twin established themes of a patient safety culture and system. Participants will be guided to examine the key aims of the strategy; to gain **insight**, achieve **involvement** and sustain **improvement**.

### Course structure

- 1 day workshop

### Workshop objectives

- Systems approach to patient safety
- The Patient Safety Incident Response Framework
- How to learn from incidents using a systems-based patient safety investigation
- Applying the Just Culture framework
- Human factors in safety management
- Creating and embedding safe systems
- Patient involvement