



Patient and Staff Safety – Live Webinar

3 external CPD points

Introduction

The introduction of the Patient Safety Incident Response Framework (PSIRF), by autumn 2023, represents a significant shift in the way the NHS responds to patient safety incidents and is a major step towards establishing a safety management system across the NHS. It is a key part of the NHS Patient Safety Strategy.

All staff need to understand the legal context and the significant changes affected by the framework, including compassionate engagement and involvement of those affected by patient safety incidents, patients, their families and staff.

Learn how to respond as a team to embrace pro-active system-based learning and the support that is in place to achieve consistent and sustained quality improvement in patient care.

This interactive programme provides space for staff to re-align their thinking on learning to amend systems to reduce the occurrence of harm and the processes in place to support them.

'In-depth analysis of a small number of incidents brings greater dividends than a cursory examination of a large number'

Course Structure

- 2.5 hour webinar

Webinar Objectives

We will be considering the key aspects of change in the patient and staff safety agenda, including:

- update on the regulatory framework
- review the patient safety agenda
- understanding the patient safety incident response framework (PSIRF)
- developing an incident risk profile
- patient safety principles in action
- human factors and systems thinking
- never events review

To book or enquire about this programme please contact: